

BOARD REPORT

March 26, 2025

Mission

Committed to Compassionate & Exceptional Care

Vision

Engage & Provide the Local Community with a Comprehensive Range of Quality Health Care Services



2042 Juniper Ave. Slayton, MN 56172 **Hospital Board Meeting** Agenda

Date: March 26, 2025, at 8:00 a.m.

Location: Murray County Medical Center Dining Room

Virtual Meeting Notice - Board Member, Jackie Meier, will appear via interactive technology from I 550 North Arquilla Road, Palm Springs, CA 92263

1.	Call to Order	Action

2. Pledge of Allegiance

3. Disclose Conflicts of Interest Action Gerald McCord

4. Approval of Agenda Action Gerald McCord

5. Consent Agenda Action Gerald McCord

Approve February Hospital Board Minutes Approve February Policy Reviews

6. Medical Staff

Board Medical Staff Meeting Information Dr. Goldammer Privileges & Credentials Action Dr. Goldammer

7. Financial Management Report

Finance	Action	Robyn Van Heuvelen
Statistics	Information	•
Balance Sheet	Information	
Income Statements	Information	
Accounts Receivable Report	Information	
Bad Debts – Hospital & Clinic	Information	
Capital Expenditures	Information	

8. Administrative Report

Information	Luke Schryvers
Information	Dale Gillogly
Information	Mara Mouw
Information	Briana Solheim
Information	Amber Humphrey
Information	Monica Van Otterloo
	Information Information Information

9. Next Meeting Dates & Times

Finance Committee	April 21, 2025
Hospital Board	April 23, 2025
Finance Committee	May 27, 2025
Hospital Board	May 28, 2025

MURRAY COUNTY MEMORIAL HOSPITAL BOARD OF DIRECTORS MURRAY COUNTY MEDICAL CENTER SLAYTON, MINNNESOTA February 26, 2025

Call to Order The regular meeting of the Murray County Memorial Hospital Board was called to

order by Secretary Laurie Jensen at 8:00 a.m.

The meeting opened by reciting the Pledge of Allegiance to the Flag.

Directors Present: Dennis Welgraven, Laurie Jensen, and Judy Laboda

Directors Absent: Jackie Meier and Gerald McCord

Others Present: CEO Luke Schryvers, HR Director Mara Mouw, Marketing Manager Briana Solheim,

Quality Manger Amber Humphrey, and CFO Robyn Van Heuvelen.

Conflicts of Interest: No conflicts

Agenda Approval: The agenda was reviewed by the Board members.

A motion was made by Dennis Welgraven and seconded by Judy Laboda with all present members of board voting their approval of February 26, 2025, agenda.

Minutes: The minutes of January 22, 2025, regular meeting were reviewed.

Motion was made by Dennis Welgraven and seconded Judy Laboda, with all present members of the Board voting their approval of the Minutes of the January 22, 2025,

regular meeting.

A motion was made by Jackie Meier and seconded by Dennis Welgraven, with all

present members of the Board voting to accept the consent agenda.

Medical Staff: February 25, 2025 Meeting

APPOINTMENTS:

Emily Geraets, PA-C Cardiology Consulting

REAPPOINTMENTS:

n/a

TERMINATIONS:

Michael Gillett, MD Urology Courtesy
Robert Harms, MD Emergency Medicine Telemedicine

A motion was made to approve the medical staff minutes and appointments by Judy Laboda, seconded Dennis Welgraven with all present members of the board voting their approval of the medical staff appointments.

MURRAY COUNTY MEMORIAL HOSPITAL BOARD OF DIRECTORS MURRAY COUNTY MEDICAL CENTER SLAYTON, MINNNESOTA February 26, 2025

MCMC Medical Staff reviewed these appointments and made recommendations for approval as set out above.

Financials: Robyn Van Heuvelen reviewed the financials as made available in the Board Report.

A motion was made by Dennis Welgraven and seconded by Judy Laboda with all present members of the Board voting to accept the Financial Management Report.

Capital Expenditures: No Capital Expenditures

CEO Report: Luke Schryvers highlighted the information provided in the handout.

Sanford Report: Dale Gillogly was absent.

HR Report: Mara gave an HR and Personnel update.

Marketing Update: Briana gave Marketing update.

Quality Update: Amber gave Quality update.

A motion was made by Dennis Welgraven and seconded by Judy Laboda with all

present members of the Board voting to approve the QAPI Plan

Patient Care Report: Monica VanOtterloo was absent.

Adjournment: There being no further business appearing at this regular session of the Murray

County Medical Center Hospital Board, the meeting was adjourned at 8:33 a.m.

Laurie Jensen reviewed the upcoming meeting dates for Finance/Personnel

Committee and Hospital Board.

Finance/Personnel Committee: Monday, March 24, 2025 at 9:00am

Hospital Board: Wednesday, March 26, 2025 at 8:00am

Finance/Personnel Committee: Monday, April 21, 2025 at 9:00 a.m.

Hospital Board: Wednesday, April 23, 2025 at 8:00 a.m.

ATTEST:	

February MCMC Policy Review				
Title	Department	Last Approved	Change Date	Summary of Changes
				Added clinic procedures. Also think we should attach the forms. Unsure if surgery has
Informed Consent	Compliance	2/2/2025	2/2/2025	different ones then clinic but I will ask Jody and get them added to the policy
Falls and Fall Prevention Plan	Nursing	2/4/2025	2/4/2025	Edited name to include "Falls"
HCV- Hepatitis C antibody VITROS 5600	Lab	2/4/2025	2/4/2025	added qc frequency
HIV Combo- VITROS	Lab	2/4/2025	2/4/2025	added qc frequency
Data Breach Involving PHI/Incident Response	Compliance	2/18/2025	2/3/2025	updating policy to add information about contacting insurance
MCMC First Report of Injury	Human Resources	2/18/2025	2/12/2025	Clarifying Policy Name.
				The previous owner's account (Robbi Watnik: NP-N-SLY-70F) was deactivated, so all of their
Policy on Authorization to Disclose PHI	Compliance	2/18/2025	1/27/2025	responsibilities were transferred to Lindsey Sell: NP-N-SLY-06F.
Confidentiality	HIM	2/21/2025	2/19/2025	Added letter E information on Employees accessing family members EMR.
				1.Took out that mental health providers can file the petiton. 2.Changed step one to state I
				am a medical professional rather than a mental health profession, as we should have all
Extreme Risk Protection Order	Compliance	2/21/2025	2/18/2025	providers follow this workflow, not just mental health providers.
Stryker Sage Prevalon Mobile Air Transfer System	Surgery	2/28/2025	2/28/2025	added training link

MURRAY COUNTY MEDICAL CENTER 2042 Juniper Avenue Slayton, MN 56172

MEDICAL STAFF MEETING 02/25/2025 7:30 am

Call to order at 7:33 am

PRESENT: L. Schryvers, B. Boerboom, D. Woldt, S. Menken, L. Sanchez, M. Behrends, C. Mahon, T. Hansen, M. Johnson, J. Goldammer, J. Bauer, M. VanOtterloo, D. Axtman, A. Humphrey, R. VanHeuvelen, K. Rohrer, R. Klingler

VIRTUAL: D. Axtman

ABSENT: J. Hillestad, M. Davis, N. Johnson, H. Hoekman, R. Klingler, K. Busack, P. Freeman,

MINUTES: Minutes from January meeting were reviewed. Dan Woldt motioned for approval; Dr. Sanchez

seconded. Motion carried.

FINANCIAL: Robyn reported financials for the month of January

ADMINISTRATIVE REPORT: Luke reported Jennie Kirchner received MN Stars of Life Honorary which will be presented March 18th. Community health needs assessment, link will remain open for a couple of months. ER backup coverage, there is CME credits if anyone has any interest. Master planning conducted its third meeting and will be focusing on therapy, surgery, and imaging. February 1st 2026 will be our 75th anniversary. Dr. Klingler gave his 90 day notice, as he is retiring.

1 st

- 1. Approval of meeting minutes Financial Reports Administrative Report
- 2. **Business Meeting:**
 - A. Credentials Committee: Dr. Goldammer & Dr. Sanchez
 - Appointments/Reappointments: pending credentialing committees approval

APPOINTMENTS:

Ashley Stelzer, CNP	Cardiology	AHP
Ryan Coram, DO	Psychiatry	Telemedicine
Sean Dodson, MD	Neuroradiology	Telemedicine
Nicholas Fleege, MD	Diagnostic Radiology	Telemedicine
Hilary Schmitt, MD	Emergency Medicine	Telemedicine

REAPPOINTMENTS:

TERMINATIONS:

n/a

Utilization Review/Transfer Review: n/a

Compliance: n/a

Infection Control: n/a

Performance Improvement: n/a

Pharmacy & Therapeutics Committee: Cara reported that a new order set for Gen Extra Vasation will be going live

today.

Morbidity/Mortality Review: Jennifer Hillestad reviewed a trauma. In 2024 there were four unpreventable deaths.

Tissue Review: n/a

Transfusion Review: n/a

Medical Records: n/a

CNO Report: Monica discussed providers not finishing their orders when patient changed to discharge. Dr. Platt

will be coming March 21st for dental education.

Laboratory: n/a

Radiology: n/a

Respiratory Therapy: n/a

Clinic Report: Brooklyne questioned if there are any questions in regards to Chart Span. Will need more marketing

done for it as well.

Old Business:

• Lindsey -

Allergy Injection Nurse Visit Policy

Nursing Outpatient Visit Policy

New Business:

A.

No further business appearing, the meeting was adjourned at 08:11 AM

Respectfully submitted,

Danielle, Stacie M., & Stacie O.

Murray County Medical Center Medical Staff Appointments

March 25, 2025 Meeting

APPOINTMENTS:

Jacob Formiller, PAC Nephrology Telemedicine

REAPPOINTMENTS:

Mark Anthony Diaz, MD Infectious Disease Consulting

Kimberly Spaans, PA-C Family Practice Allied Health Professional

Darci Van Dyke, PHD Psychologist Allied Health Professional

TERMINATIONS:

N/A

MCMC Medical Staff reviewed these appointments and made recommendation for approval as set out above.

MURRAY COUNTY MEDICAL CENTER MONTHLY STATISTICS

FOR THE MONTH ENDED FEBRUARY 28, 2025

TOR THE MONTH ENDED LEBROART 20,		MONTHLY	′	YEAR-TO-DATE					
	CURRENT MONTH	LAST YEAR MONTH	INCREASE/ DECREASE FROM LAST YEAR	2025 YTD	2024 YTD	INCREASE/ DECREASE FROM LAST YEAR			
ACUTE:	47	40	(0)	0.4	0.5	(4)			
ACUTE ADMISSIONS	17	19 15	<mark>(2)</mark>	<mark>34</mark>	35 04	(<u>1)</u>			
ACUTE DISCHARGES	18	15	3	36	31	5			
ACUTE PATIENT DAYS	57	<mark>53</mark>	4	109	111	(2)			
ACUTE AVERAGE LOS	3.17	3.53	(0.37)	3.03	3.58	(0.55)			
SWING BED AND RESPITE:	1 1		<u> </u>		F	1			
SWING BED AND RESPITE:		0	4	40	_	8			
SWING BED & RESPITE ADMISSIONS SWING BED & RESPITE PATIENT DAYS	6	2	4	13 122	5				
	47	17	30		76	46 (5.00)			
SWING BED AVERAGE LOS	7.83	8.50	(0.67)	9.38	15.20	(5.82)			
OBSERVATION PATIENTS	12	7	5	25	18	7			
			•		•	•			
SURGERY:									
TOTAL OR PATIENTS	39	34	5	<mark>67</mark>	50	<mark>17</mark>			
GENERAL GI	16	13	3	26	19	7			
GENERAL OTHER	0	0	0	1	0	1			
ORTHO	2	4	(2)	4	7	(3)			
OPHTHALMOLOGY	8	9	(1)	13	9	4			
PAIN MANAGEMENT	10	4	6	16	8	8			
PODIATRY	0	0	0	0	0	0			
UROLOGY	3	4	(1)	7	7	0			
VASCULAR	0	0	0	0	0	0			
OUT PATIENT SURGERY CASES	39	33	6	67	47	20			
EMERGENCY ROOM:									
ER PATIENTS	<mark>122</mark>	128	<mark>(6)</mark>	<mark>264</mark>	280	<mark>(16)</mark>			
TRANSFERS TO OTHER FACILITIES	13	14	<u>(1)</u>	<mark>27</mark>	26	1			
TRANSPERS TO STILL TASILITIES	10	17	(')	<u> </u>	20	<u> </u>			
AMBULANCE RUNS	<mark>33</mark>	25	8	56	60	(4)			
CLINIC VISITS	742	<mark>749</mark>	(7)	1643	<mark>1385</mark>	258			
NEW CLINIC PATIENTS	20	21	(1)	58	30	28			
PHYSICAL THERAPY	234	352	(118)	496	739	(243)			
			()			(= .0)			
RADIOLOGY	<mark>259</mark>	291	(32)	557	604	(47)			
MAMMOGRAMS	27	44	(17)	73	79	(6)			
-				-					
LABORATORY	<mark>2519</mark>	2527	(8)	5597	5232	<mark>365</mark>			

MURRAY COUNTY MEDICAL CENTER

BALANCE SHEET

FOR THE MONTH ENDING: 02/28/25

Begin	CURRENT MONTH Change	Ending	ASSETS	Ending	AR TO DATE Change	Begin
7,436,220 6,820,438 (3,204,863	(74,721) (295,682) 217,457	7,361,499 6,524,756 (2,987,406)	CURRENT ASSETS: UNRESTRICTED CASH PATIENT RECEIVABLES LESS ALLOWANCES AND DISCOUNTS	7,361,499 6,524,756 (2,987,406)	(409,215) (137,218) 199,119	7,770,714 6,661,974 (3,186,525)
3,615,575 88,721 294,950 300,520	(78,225) 10,271 (16) (28,867)	3,537,350 98,992 294,934 271,653	NET PATIENT RECEIVABLES OTHER RECEIVABLES INVENTORY PREPAID EXPENSES TOTAL CURRENT ASSETS	3,537,350 98,992 294,934 271,653	61,901 (9,674) (1,243) 64,851	3,475,449 108,665 296,177 206,802
		11,564,428	TOTAL CURRENT ASSETS	11,564,428	(293,380)	11,857,808
	6,500		NON-CURRENT CASH & INVESTMENTS FUNDED DEPRECIATION CASH			
			CAPITAL ASSETS: PROPERTY PLANT AND EQUIPMENT LESS ACCUMULATED DEPRECIATION			
6,707,289	(38,887)	6,668,403	NET PROPERTY PLANT AND EQUIPME	6,668,403	(131,376)	6,799,779
6,750 285,999	(22,795)	6,750 263,204	OTHER ASSETS: INVESTMENTS OTHER LONG TERM RECEIVABLES	6,750 263,204	(13,285)	6,750 276,489
1,268,446 7,505	0	1,268,446 7,505	DEFERRED OUTFLOWS OF RESOURCES OPEB DEFERRED OUTFLOWS PENSION DEFERRED OUTFLOWS TOTAL ASSETS	1,268,446 7,505	0	1,268,446 7,505
22,520,764	(226,739)	22,294,024	TOTAL ASSETS	22,294,024	(425,041)	22,719,066
476,154 570,218	(205,448) (449)	270,706 569,769	LIABILITIES AND NET ASSETS: CURRENT LIABILITIES: ACCOUNTS PAYABLE: TRADE PAYABLES CURRENT PORTION OF LONG TERM D	270,706 569,769	(327,714) (889)	598,421 570,659
1,098,246 306,966 490,682	25,380 9,671 67,390	1,123,627 316,637 558,072	ACCRUED WAGES INCLUDING VAC & ACCRUED PAYROLL TAXES AND BENE DUE TO THIRD PARTY	1,123,627 316,637 558,072	(126,658) (15,383) <mark>147,481</mark>	1,250,284 332,020 410,591
2,942,266	(103,455)	2,838,811	TOTAL CURRENT LIABILITIES	2,838,811	(323,163)	3,161,974
311,009 208,339 4,630,084 632,242	(3,084) 0 0 (48,211)	307,925 208,339 4,630,084 584,032	LONG TERM LIABILITIES: DEFERRED REVENUE POST EMPLOYMENT LIABILITY NET PENSION LIABILITY LONG TERM DEBT	307,925 208,339 4,630,084 584,032	(6,169) 0 0 (96,276)	314,094 208,339 4,630,084 680,308
5,781,675	(51,295)	5,730,380	TOTAL LONG TERM LIABILITIES	5,730,380	(102,445)	5,832,825
1,793,601 84,269	0	1,793,601 84,269	DEFERRED INFLOWS OF RESOURCES: OPEB DEFERRED INFLOWS PENSION DEFERRED INFLOWS	1,793,601 84,269	0	1,793,601 84,269

MURRAY COUNTY MEDICAL CENTER

BALANCE SHEET

FOR THE MONTH ENDING: 02/28/25

Ct	JRRENT MONTH			YE		
Begin	Change	Ending		Ending	Change	Begin
10,601,811 11,918,952	(154,750) (71,989)	10,447,061 11,846,963	TOTAL LIABILITIES FUND BALANCE	10,447,061 11,846,963	(425,608) 567	10,872,669 11,846,397
11,910,932	(71,909)	11,040,903	FUND BALIANCE	11,040,903	307	11,040,397
22,520,764	(226,739)	22,294,024	TOTAL LIABILITIES & FUND BALAN	22,294,024	(425,041)	22,719,066

MURRAY COUNTY MEDICAL CENTER OPERATING/INCOME STATEMENT FOR THE 2 MONTHS ENDING February 28, 2025

REVENUE	CURRENT	SINGLE MONTH BUDGET	PRIOR YEAR	CURRENT YEAR	YEAR TO DATE BUDGET YTD	PRIOR YTD
HOSPITAL IP REVENUE HOSPITAL OP REVENUE	363,899 1,869,787 394,524	364,672 2,009,193 437,234	1,930,828	4,034,898	729,344 4,018,386 874,468	3,895,846
GROSS REVENUE	2,628,210	2,811,099	2,682,140	5,660,201	5,622,198	5,666,418
OTHER HOSPITAL OPERATING REV OTHER CLINIC OPERATING REV	38,719 1,300	64,947 1,262	52,444 1,300	111,445	129,894	105,015 2,900
OTHER OPERATING REVENUE	40,019	66,209	53,744	114,225	132,418	107,915
HOSPITAL CONTRACTUALS CLINIC CONTRACTUALS	(1.181.941)	(1,276,090) (21,629)	(1.137.906)	(2,495,010)	(2,552,180)	(2.387.464)
	(1,311,050)	(1,297,719)	(1,220,096)	(2,742,171)	(2,595,438)	(2,626,847)
TOTAL REVENUE	1,357,179	1,579,589	1,515,788	3,032,255	3,159,178	3,147,486
EXPENSES SALARIES & WAGES EMPLOYEE BENEFITS SUPPLIES PURCHASED SERVICES MINOR EQUIPMENT	673,673 203,338 172,206 180,491	709,934 226,881 193,295 217,766 8,946 22,358 117,902	599,817 188,495 182,692 215,926	1,427,528 419,012 389,829 400,292	1,419,868 453,762 386,590 435,532	1,279,688 376,760 329,265 437,604
TOTAL EXP BEFORE INT & DEPR	1,360,670	1,497,082	1,324,928	2,892,713	2,994,164	2,704,599
EBIDA	(3,491)	<mark>82,507</mark>	190,860	139,542	165,014	442,887
INTEREST EXPENSE DEPRECIATION & AMORTIZATION	2,916 93,255	2,944 88,130	5,503 94,853	6,750 185,744	5,888 176,260	10,052 190,162
NET INCOME FROM OPERATIONS TOTAL NON OPER REV/EXP	(99,661) 27,672	(8,567) 41,780	90,504 24,765	(52,953) 53,520	(17,134) 83,560	242,673 51,302
NET INCOME (LOSS)	(71,989)	33,213	115,268	567	66,426	293,975

AR AGING REPORT 2/28/2025

Total AR Days: 67.8
Prior Month AR Days: 71.3

AR Days: 69.7

Prior Month AR Days: 74

Hospital Billing (HB) Aging Summary

Financial Class	0 to 30	31 to 60		61 to 90	g	91 to 120	1	21 to 180	Over 180	Total
Medicare	\$ 1,574,519	\$ 552,651	\$	189,774	\$	163,654	\$	153,111	\$ 424,399	\$ 3,058,109
Medicaid	\$ 171,336	\$ 49,433	\$	22,725	\$	13,830	\$	71,690	\$ 141,621	\$ 470,635
Commercial	\$ 92,214	\$ 92,216	\$	32,890	\$	5,370	\$	43,192	\$ 92,713	\$ 358,595
Blue Shield	\$ 198,387	\$ 130,769	\$	15,421	\$	22,847	\$	10,175	\$ 113,388	\$ 490,985
Other	\$ 127,265	\$ 45,518	\$	(1,672)	\$	1,042	\$	5,542	\$ (8,195)	\$ 169,500
Self-Pay	\$ 68,473	\$ 99,315	\$	42,179	\$	72,375	\$	90,403	\$ 676,776	\$ 1,049,521
Worker's Comp	\$ 23,202	\$ 10,113	\$	16,573	\$	2,200	\$	6,599	\$ 14,953	\$ 73,640
	\$ 2,255,396	\$ 980,016	\$	317,889	\$	281,318	\$	380,711	\$ 1,455,655	\$ 5,670,985

AR Days: 55.1 Prior Month AR Days: 58

Professional Billing (PB) Aging Summary

Financial Class	0 to 30		31 to 60		61 to 90		91 to 120		121 to 180		Over 180		Total
Medicare	\$	97,773	\$	(2,983)	\$	(4,646)	\$	(5,716)	\$	(6,076)	\$	19,358	\$ 97,710
Medicaid	\$	36,708	\$	3,986	\$	1,776	\$	1,208	\$	1,829	\$	8,753	\$ 54,260
Commercial	\$	21,311	\$	13,112	\$	1,092	\$	3,790	\$	9,897	\$	8,461	\$ 57,662
Blue Shield	\$	35,988	\$	1,146	\$	5,759	\$	759	\$	1,852	\$	(229)	\$ 45,275
Other	\$	11,909	\$	1,046	\$	3,449	\$	834	\$	402	\$	13,457	\$ 31,097
Self-Pay	\$	20,360	\$	30,636	\$	7,520	\$	11,267	\$	25,380	\$	177,369	\$ 272,532
Worker's Comp	\$	6,717	\$	2,417	\$	5,989	\$	995	\$	4,646	\$	6,395	\$ 27,159
	\$	230,766	\$	49,359	\$	20,938	\$	13,138	\$	37,929	\$	233,564	\$ 585,694

AR in CPSI > 120 Days \$ 277,994

Not Released \$ 508,490

MURRAY COUNTY MEDICAL CENTER HOSPITAL & CLINIC

CHARITY CARE WRITE OFFS & BAD DEBT TRANSFERS AND RECOVERIES 2/28/2025

	ı	MONTH	YTD	PRIOR YR YTD		
CHARITY CARE & BANKRUPTCY WRITE-OFFS	\$	-	\$ 1,100	\$	8,431	
BAD DEBT TRANSFERS	\$	192,725	\$ 193,095	\$	(18,721)	
BAD DEBT RECOVERIES	\$	(1,293)	\$ (1,603)	\$	(2,264)	
	\$	191,432	\$ 192,592	\$	(12,554)	

Murray County Hospital & Clinic Capital Expenditures - 2025

	2025 CAPITAL BUDGET \$1,505,494	
	ACTUAL 2025 CAPITAL EXPENDITURES 2/28/2025	
AMBULANCE	LIFEPAK 35	54,368
	Items going to March Board Meeting	

March Board of Directors Meeting CEO Board Report



People

- Dr Klingler has announced that he will be retiring from his practice here at MCMC. We are grateful for the 7+ years of service that Dr Klingler has provided to our patients and everything he has done for the hospital. His last official day at MCMC will be on May 17th.
- Therapy Staffing Continue to recruit for a physical therapist and speech therapist. Both
 positions have been open for an extended amount of time with few applications. The PT
 position comes with a sign on bonus up to \$30,000. We also continue to look at short term
 options with locum staff as well.

Quality

- Community Health Needs Assessment Received an update from Sanford that we have had 102 community members complete the assessment so far. In comparison, three years ago we had 83 total so the community participation has been great. The survey link will remain active through the end of March. https://sanford.az1.qualtrics.com/jfe/form/SV_9YNNEaZanL1wpoy
- Sanford Mock Survey The survey was scheduled to be completed on March 4th and 5th, but
 unfortunately due to the winter weather it was cut short. The team was still able to complete
 most of the work and will be coming back out on May 14th to complete the survey walkthrough
 and observation portion.

Growth

• DAX Copilot – 3 of our clinic providers implemented the use of the new AI system in February. The system was made available through Sanford after a successful pilot of 200 physicians throughout the Sanford system. The goals of implementing the AI system are to improve clinician satisfaction, reduce provider burnout or fatigue, improve work-life balance, and make the documentation process more efficient.

Financials

- Annual Audit Clifton Larson Allen will be starting our audit on April 7th. Once complete they
 will provide an overview to the board at an upcoming meeting. Our annual cost report is also
 due on May 31st.
- Collections & Bad Debt The business office has started a project to reduce the number of
 outstanding claims and bad debt that is still in the active accounts receivable. Outstanding
 claims will be sent to our collections agency unless a payment plan has been established.

Misc.

 MCMC Foundation – The foundation is in need of a couple new community members on its Board. The foundation works with the hospital to improve the healthcare for residents of Murray County by promoting wellness, providing community education, and assisting with capital improvements and equipment purchases to further enhance patient care. If you or anyone that you know may be interested in joining the Foundation Board, please let us know.



March 2025 Board of Directors Marketing Report

Digital:

- Our website had 1.3k active users (.3% decrease). Our total views sat at 3k (4.4% decrease) and our events sat at 8.6k (4.7% decrease).
- Our Facebook views were up at 95.3k (21.8% increase), our reach was at 21.8k (50% increase), our content interactions were at 1.6k (179.9% increase), and we had 419 link clicks (17.7% decrease). We gained 8 new followers (27.3% decrease) and had 1.4k page visits (20.4% decrease). During the month of February, we posted 27 times with the main ones involving Women's Physician Day/Women in Medicine Day, Heart & Vascular screens, seeking Foundation members, senior independence, Heart Month, and the Community Health Needs Assessment.
- Our Instagram views were at 5.9k (21.2% increase), our reach was at 2.4k (13.4% increase), our content interactions were at 45 (73.1% increase) and we had 39 link clicks (85.7% increase).
- On LinkedIn, our impressions decreased by 6.4%, our reactions stayed the same at 23, and we had two reposts. We had 71 page views (6% increase), 37 unique visitors (15.6% increase), and we gained 3 new followers.
- Our Google ads drove in 112 clicks and 2.4k impressions.
- Our main February email had a 41.43% open rate. I also sent an email for our monthly blog post which had a 27.59% open rate.

Traditional Advertising:

- Within newspaper advertising, we highlighted Women's Physicians, Cardiac Rehab, Cardiology outreach, and general clinic.
- In February, we highlighted senior independence month and sleep studies on the radios.

Events & Current Happenings:

- We participated in the Spring Expo on Saturday March 22nd. We provided blood pressure checks, handed out information, and provided MCMC themed Stethoscopes for the kids. This event is hosted by Murray County ECI and the Slayton Area Chamber of Commerce. There was about 50 vendors and businesses this year.
- We are working with Painted Prairie to host a Women's night out in May. As of right now,
 Tracy Hansen, Dr. Jaeger, and Betsy Plotz will be speaking at this.

Reminder of Board Pictures.

Briana Solheim

Marketing Director



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